

Important Information Regarding Your Visit

Important Information Regarding Your Visit

Quality, accessible and convenient outpatient medical care is provided for acute illnesses, minor injuries, preventive care and medical problems. Physicians, nurse practitioners, physician assistants, and nurses staff the health center during operating hours. For care outside of operating hours (after-hours), telehealth services are available through [TimelyCare](#). Additionally, a SHC provider is on call to help students determine if they need to seek urgent care or emergency services. To reach the after-hours SHC provider, call public safety at 619-260-7777 and ask to speak to the on-call provider.

In order to minimize your waiting time, students are strongly encouraged to schedule appointments in advance. Patients without appointments will be triaged by the nurse, who will determine whether the patient should be seen the same day or scheduled for another day.

The student health fee allows students to receive most care at the SHC at no cost. If patient care requires diagnostic tests, medications, or medical supplies, these are available at additional cost, though greatly discounted. The SHC can bill the USD Student Health Insurance Plan (SHIP) but not other insurances.

- We have many over-the counter and prescription medications available for purchase at the SHC at greatly reduced rates; however, you may choose to have your prescriptions filled at a pharmacy of your choosing and use your private insurance/pharmacy coverage.
- If your provider recommends laboratory tests these may be obtained at the health center for a greatly reduced lab fee; however, you may take the lab order to a lab off campus where they can bill your private insurance company.
- The SHC does not have radiology services on site, but can order necessary tests for the student to get off campus. Payment is due to the radiology office, or they may bill your private insurance company.

Again, the SHC can only bill the SHIP insurance. If you are not enrolled in this plan, you need to determine which option is best for you depending on the cost of service that can be obtained at the SHC (which will be discussed with you in advance), your ability to get transportation off campus, any co-payment you have using your insurance and convenience.

If indicated, referrals can be made to specialist physicians. We can assist patients in scheduling referral appointments.

Severe illnesses and injuries are beyond the scope of the Health Center. The University is not responsible for the provision or cost of medical care rendered off campus.